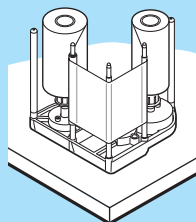


Please Read before Proceeding

- If the security lock is on, deactivate it. After work is complete, activate the security lock again.
- Stand the cassette on a flat surface as illustrated in the diagram. Avoid doing so on the floor as dust attached to it may cause printing errors.
- Do not touch the retransfer face (the side that faces outward when installed) with your hand. Touching it may cause printing errors. Put on the supplied gloves when handling the retransfer film.
- The cassette is heavy when the retransfer film is loaded. To prevent the cassette from dropping during handling, make sure to hold it with both hands.
- When installing a used retransfer film, align the unused side of the film with the arrow indicated on the label of the cassette. Improper alignment may result in errors, or the print may turn out light.
- When installing a new film, make sure that at least three black lines are wound onto the take-up side. Insufficient winding may cause the printer to malfunction.
- Do not perform any work on the printer door. Do not place heavy objects or apply load on the printer. Doing so may damage it.
- During replacement, clean the four bobbin holders on the printer. If burrs produced by friction with the bobbins are attached to the bobbin holders, they may fall onto the card, ink ribbon, or retransfer film, causing printing errors.



Film Run Out

A2

Error code

Retransfer Film has Run Out

Replace with a new retransfer film.

1. Open the printer door
2. Press and hold down the cassette button, and pull out the retransfer film cassette (on the left) to remove the retransfer film
3. Install a new retransfer film
 - Install while referring to the indication on the label of the cassette.
 - ① When installing the retransfer film, make sure that at least three black lines are wound onto the take-up side.
 - ② With the retransfer face facing outward, align the unused side of the film with the arrow on the cassette, and unwind it along the three shafts.
 - ③ Insert the retransfer film firmly into the bobbin holders with the film set to the far end of the guides.
 - A: take-up side (black)
 - B: unused side (green)
4. Remove any slack in the film
 - ① Hold the retransfer film cassette.
 - ② Turn the knob in the direction indicated by the arrow.
5. Insert the cassette all the way in along the guide rail until a “click” sound is heard, followed by closing the printer door
6. Press **Reset** → **←** to reset the printer
 - To avoid printing errors, it is recommended that you forward by one or two images after installing the ink ribbon cassette or retransfer film cassette.

