CARDSONLINE

CardsOnline
Service
Portal

Seamless Self-Service

Provide a self-service option for cardholders to register,
verify their ID and or other documentation, update their data,
submit a photo, block a card and handle a card replacement.
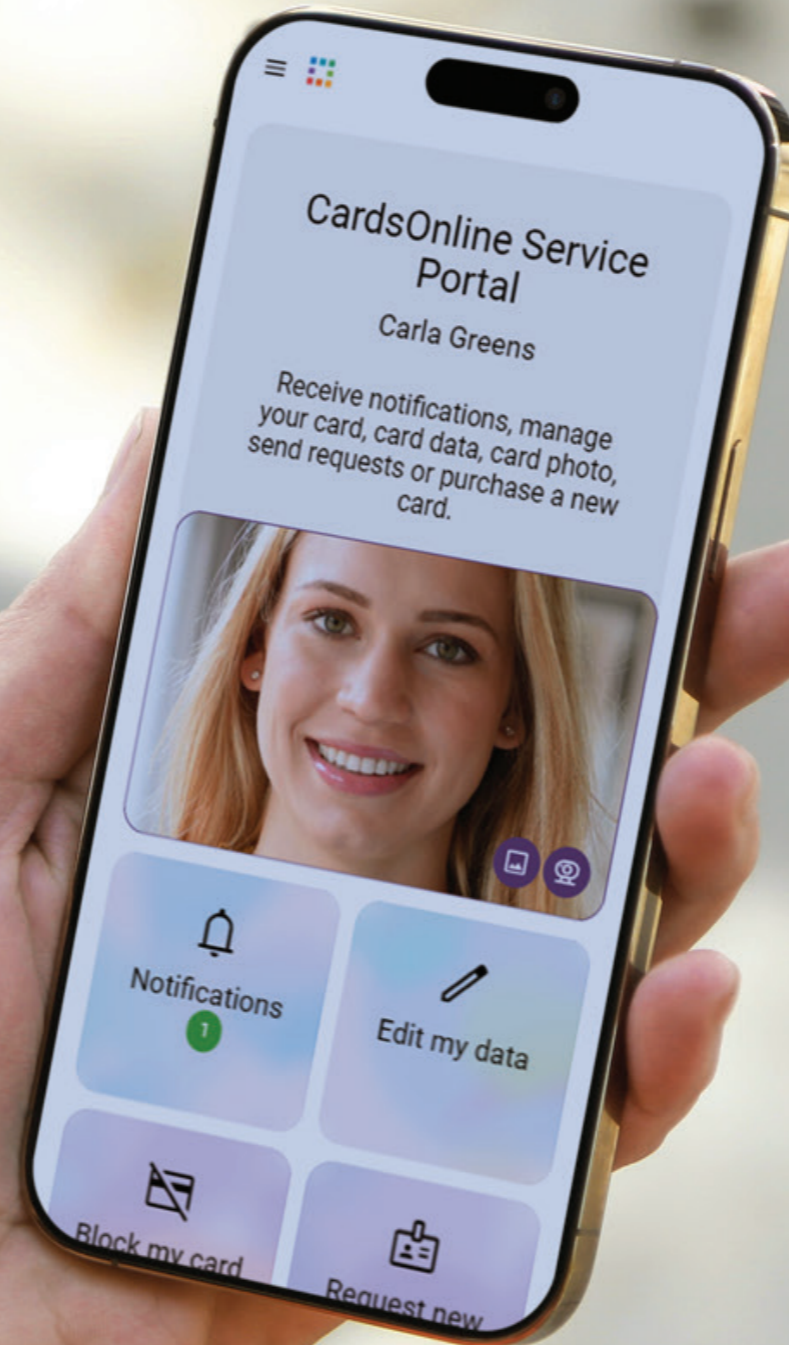
CardsOnline
Service Portal

Quick Mobile Enrollment

CardsOnline Service Portal makes mobile enrollment available as an add-on service for your card holders.

The Service Portal connects securely to CardsOnline, allowing card holders to **register,** verify their identity, interact with their data, send and receive requests regarding their cards **and** upload **their** photo.

www.cardsonline.info

Service Portal
Features

Let cardholders take charge of their own accounts, from updating details to managing lost or defective cards.

User-Friendly Access

Manage all card-related tasks anytime, anywhere with an intuitive, mobile-friendly interface. Service Portal offer fast onboarding with QR-codes.

Registration Made Easy

Enable new cardholders to register directly through the portal, simplifying onboarding for both users and administrators.

Advanced ID Verification

Built-in tools allow cardholders to verify their identity online, ensuring compliance and enhancing security.

Right to Work Check

Verify a cardholder's eligibility to work quickly and securely, a reliable way to keep your organization compliant and professional.

Self-Service

Empower cardholders to update personal details, upload photos, block/unblock cards, and request replacements independently.

Custom Branding

Align the Service Portal with your brand by incorporating your background image for login, logo and custom colors.

CardsOnline Service Portal
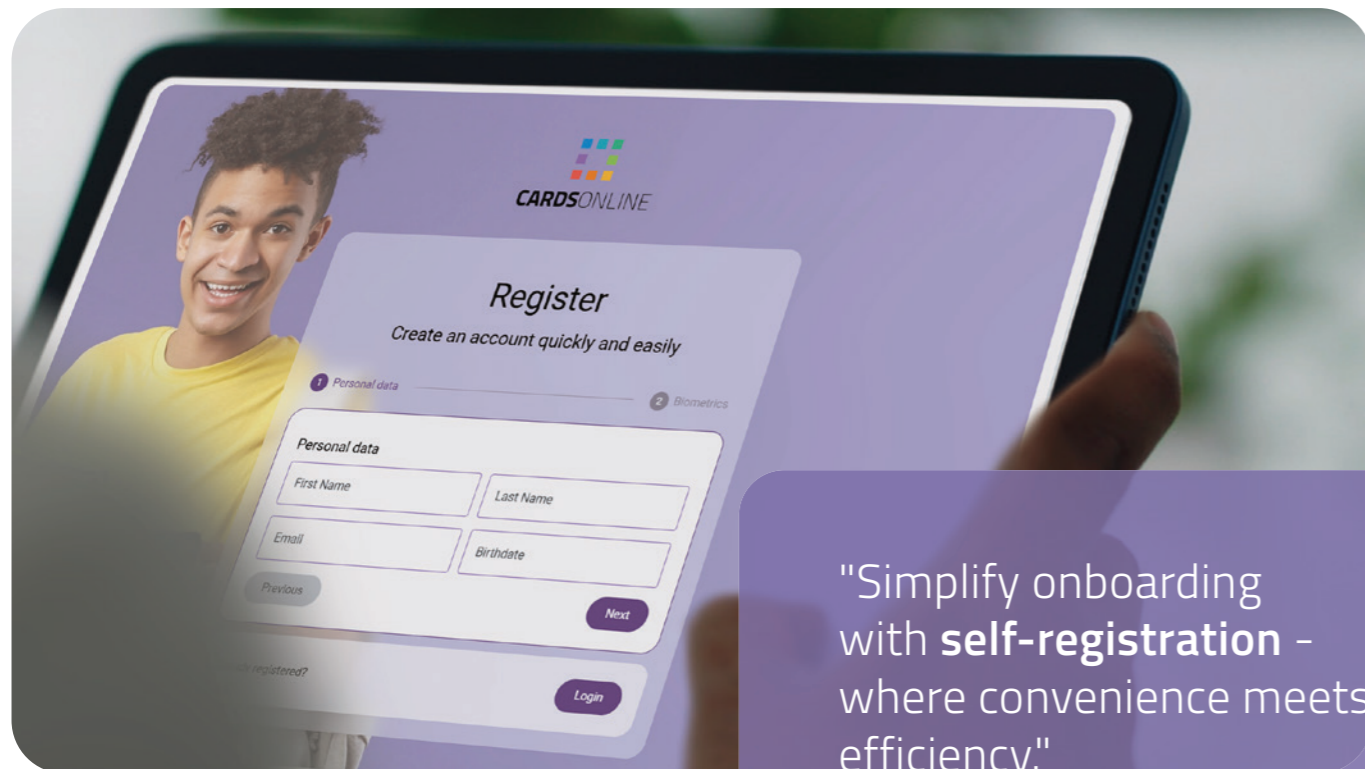
Carla Greens

Receive notifications, manage your card, card data, card photo, send requests or purchase a new card.

Notifications
1

Edit my data

Block my card

Request new

Service Portal
Registration

The Registration allows cardholders to self-register by providing details, upload a photo, and completing verification. Administrators can review and approve registrations in CardsOnline.

CARDSONLINE

Register
Create an account quickly and easily

Personal data

| First Name | Last Name |
| Email | Birthdate |

Previous   Next

Login

"Simplify onboarding with **self-registration** – where convenience meets efficiency."
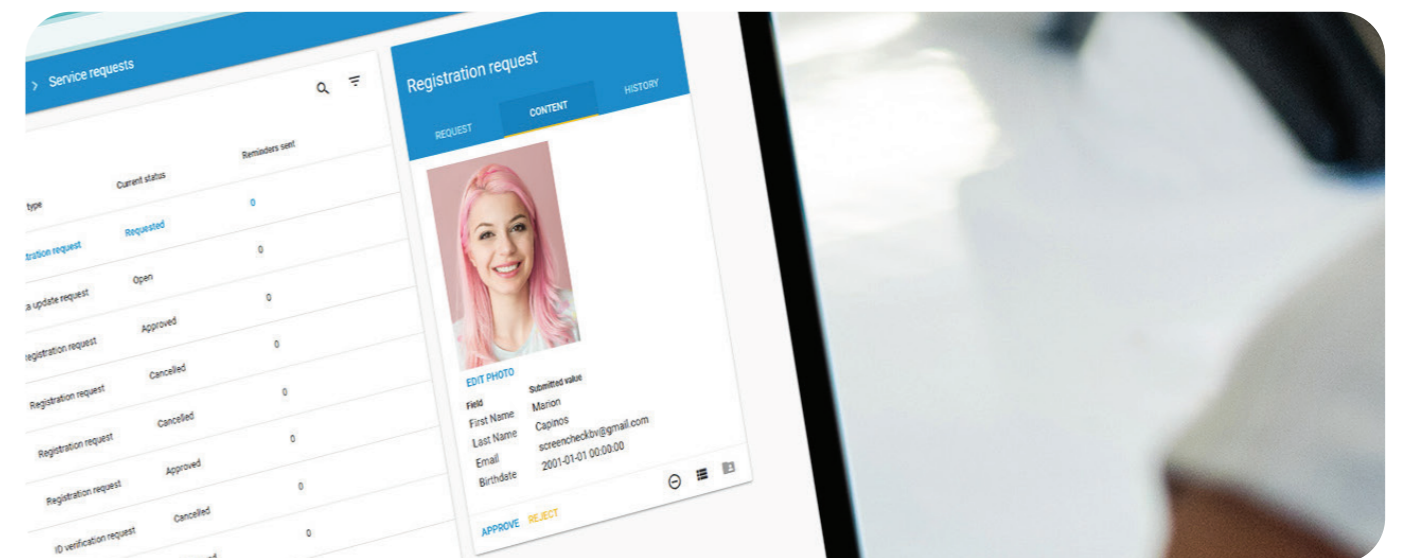
Streamline Onboarding

The Register feature streamlines the onboarding process for new cardholders by allowing them to self-register directly through the Service Portal. This saves time for administrators and ensures that all required data is collected accurately and securely.

Cardholders can easily provide their personal information, upload photos, and complete verification steps at their convenience.

Meanwhile, CardsOnline administrators have full control to review and approve new registrations directly in the CardsOnline, ensuring that only verified accounts are activated.

Using the Register feature ensures a smooth, efficient, and user-friendly experience for both the organization and its cardholders, while maintaining administrative oversight.

Use CardsOnline Service Portal to register new visitors

The CardsOnline Service Portal makes it easy to register new visitors. Visitors can provide their details, upload identification, and complete any necessary verification steps directly through the portal.

01
Provide Personal Information
Enter your name, contact details, and other required information. Registration fields can be setup to your specific wishes.

02
Upload
Upload a recent photo that can be used on your card or Digital ID.

03
Submit Your Registration
Submit the registration for review by the administrator. Choose to turn on auto-approve or only after ID verification.

04
Approval Confirmation
Once approved by the administrator, you'll receive confirmation and can begin using your card or access.

Service Portal
ID Verification

www.cardsonline.info

The Service Portal's ID Verification feature ensures secure and reliable identity validation for cardholders and visitors. By uploading an official ID document during registration, users can complete the verification process quickly and efficiently.

ID Verify
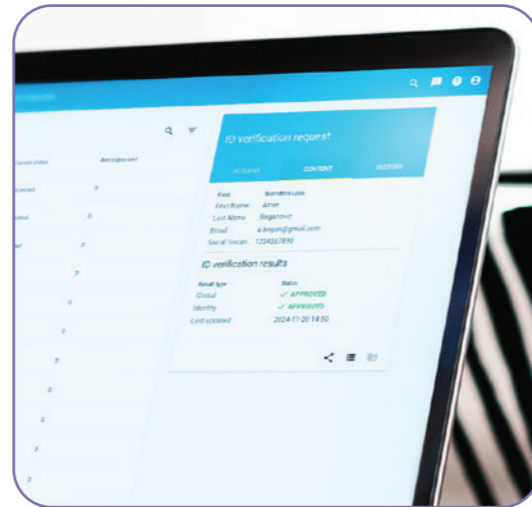
Quick and effective process

Start the verification, scan the QR code with your phone, take photos of your ID document, and submit the information. A confirmation email will be sent once the process is complete.

Right to Work

Verify employment documents

Next to ID Verify it is also possible to check Right to Work. Verify the authenticity of the employment documents and determine if a person is entitled to work in the country in question.

SecureIDlink

Real-time monitoring

It is possible to identify a person and to verify an ID-document remotely with the SecureIDlink. Using a smartphone or tablet, the user will capture it's ID document and face, assisted by our Autocapture technology, to guarantee authenticity and liveness.
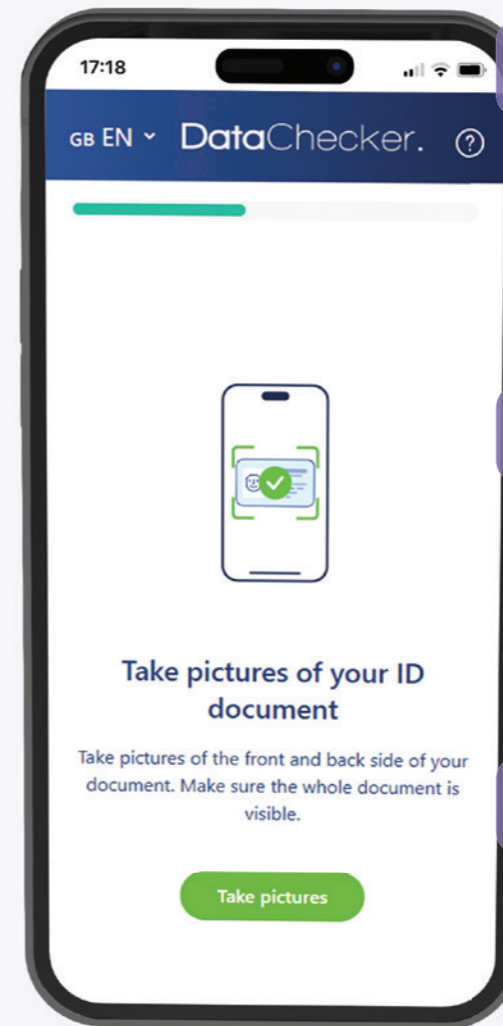
Driver license check

Ensure Compliance

Verify the authenticity, validity, and classifications of a driver's license to ensure it meets all professional and legal requirements.

Securely verify your identity in minutes with a quick and easy ID verification process

Custom Look & Feel

Want to set up the onboarding process in your own look and feel? The ID verification environment can be customized to your wishes by adjusting the logo, colors and texts. A recognizable environment creates trust.

Service Levels

By default the DataChecker service is available from Monday to Friday, from 8:30 AM to 5:00 PM. There are options to expand availability, processing time and number of languages in order to fully meet your needs.

Verification reports

Detailed verification reports can be provided. Administrators can also review the verification status directly in CardsOnline, allowing for informed decisions and approvals.

Service Portal
Check-In & Issue

www.cardsonline.info

The Check-In and Issue feature streamlines the card issuance process for your organization. With a QR-code invite sent via CardsOnline, users can quickly check in at a designated location. Once checked in, they can review and confirm their card data directly in the Service Portal. After submission, the card is instantly printed on-site.
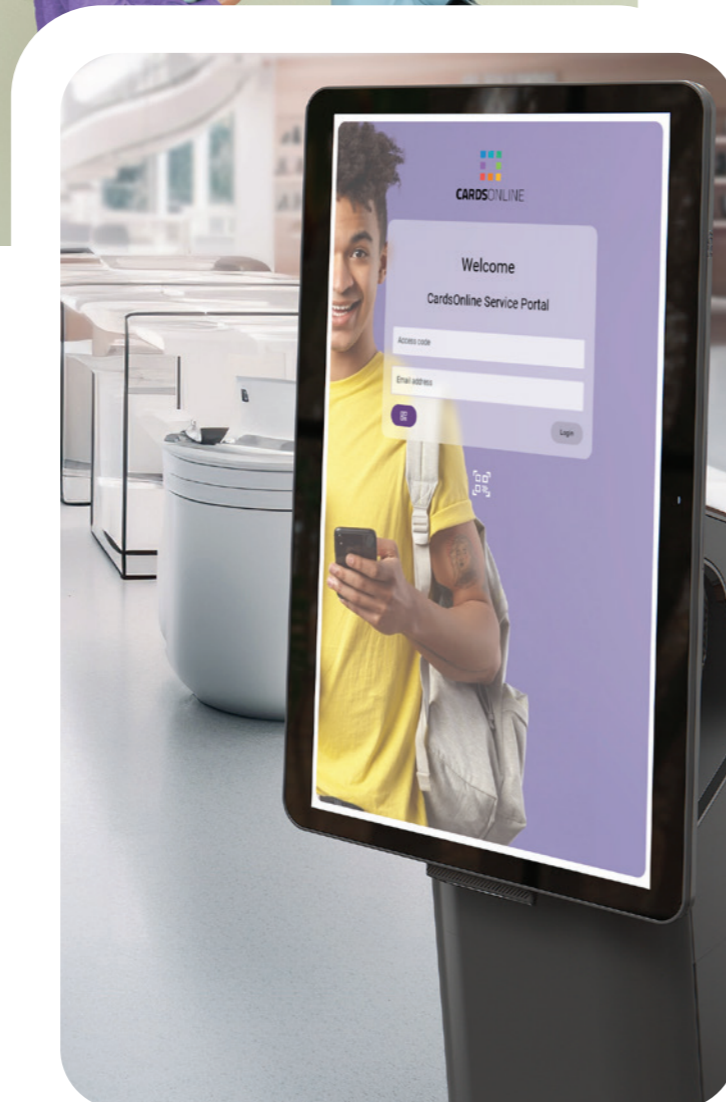
QR-code Invite

The QR-Code Invite is a powerful tool that simplifies the check-in and card issuance process. Administrators can generate and send personalized QR-code invites directly from CardsOnline to users via email.

Quick Check-in

Using the self-service kiosk with QR-scanner offers an efficient way to manage cardholder or visitor check-ins. Upon arrival, users simply scan their QR-code at the kiosk to login and print their card.

Easy and fast onboarding

The tablet kiosk with the CardsOnline Service Portal, allows users to confirm or update their card data in real-time. Once verified, their information is instantly processed, and their card can be printed on-site. This streamlined process eliminates long lines, minimizes administrative tasks, and ensures a quick and user-friendly check-in experience.
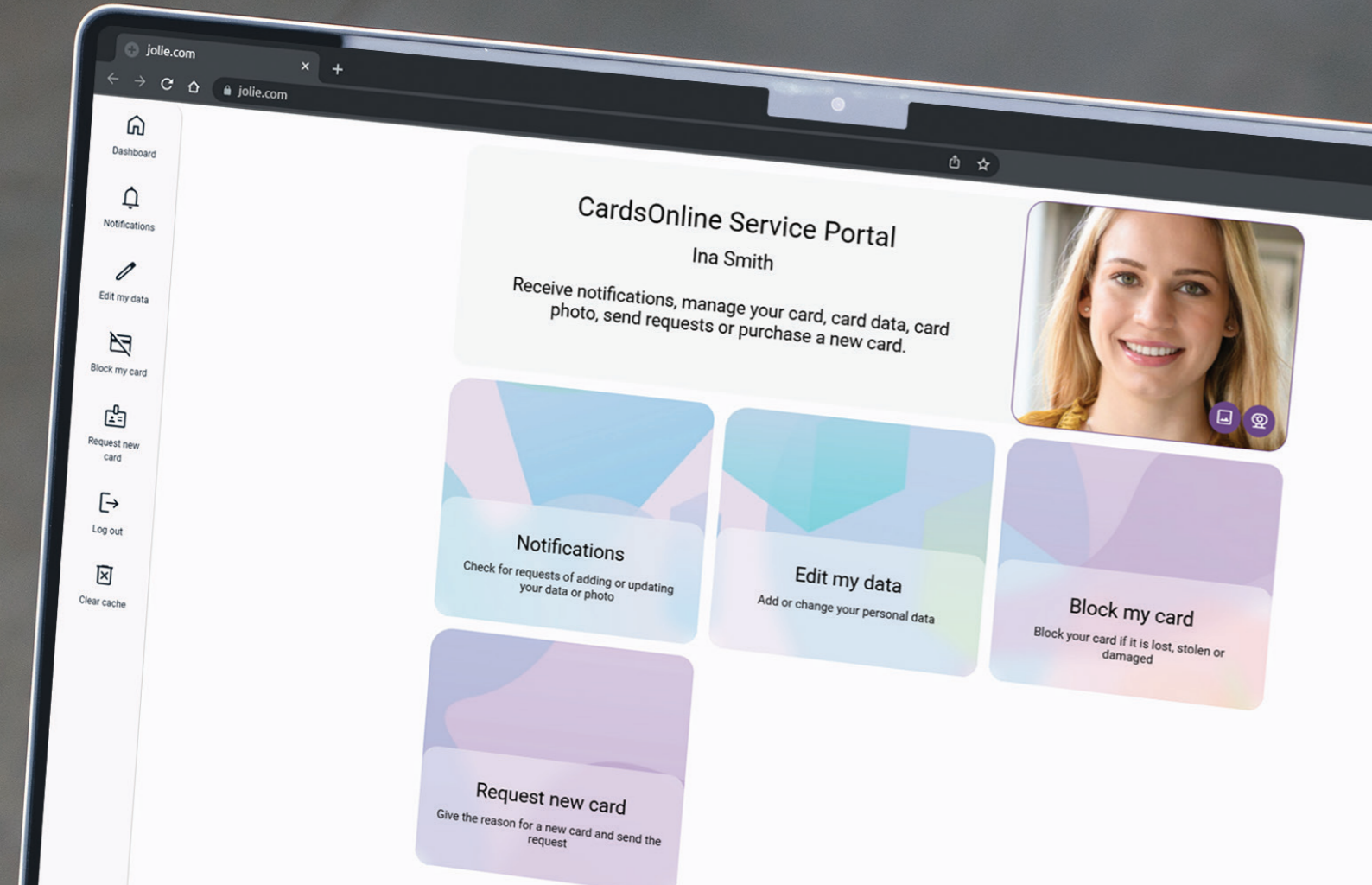
Check-In & Issue is perfect for busy locations, events, or onboarding scenarios.

CARDHOLDER RECEIVES
EMAIL WITH ACCESS QR-CODE

OPEN THE ACCESS QR-CODE
ON YOUR MOBILE

SCAN THE QR-CODE
AT THE SELF SERVICE KIOSKS

USE THE QR-CODE OR
ENTER THE CODE TO CHECK-IN

CHECK NEEDED
CARD INFORMATION
AND SUBMIT

AFTER SUBMIT
THE CARD IS PRINTED

Check-in steps

1. Recieve invite email with Access QR-code

2. Scan the Access QR-code or enter the code to login

3. Check your card data and confirm

4. The card will be printed, ready to be picked up in a couple of minutes

Service Portal
Self-Service

Block My Card

Cardholders can block their card if it's lost, stolen, or compromised, preventing unauthorized use. This action revokes all associated rights and access. The card can be unblocked once the issue is resolved, or a new card can be requested if needed.

Security	Lost or Stolen	Block & Replace

Empower cardholders to manage their own data, photos, and card requests with the Service Portal

Notifications

Notifications enables administrators to communicate directly with cardholders, automatically sending messages about card requests, missing information, or photo uploads.

Edit my data

Cardholders can add or upload required information, such as uploading a photo or providing missing data. Cardholders can also independently change their Service Portal password here.

Request new card

In case of a lost or defective card, cardholders can request a replacement. If payment is required for a replacement card, an integration for payment options such as iDEAL, PayPal, or Credit Card can be enabled.

Request	Permanently Blocked	New Card

CARDSONLINE

ScreenCheck creates complete card production and management systems using ID software with essential functionalities and ID card printers from leading brands in the identification industry.

Over the past thirty years, ScreenCheck has gained extensive experience by working with businesses, schools, government agencies, and healthcare institutions. In addition to developing user-friendly software, we strongly believe in providing excellent service and support.

CONTACT US:

sales@screencheck.com
Koraalrood 33, 2718SB Zoetermeer
+31 (0)79 360 1160
www.screencheck.com